Chapter 5: Requirements Analysis and Validation

Organizational Requirements Engineering

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Overview

♦ Introduction to Requirements Analysis
♦ Class and Object Identification
♦ The Abbott’s Method
♦ The Analysis Object Model
♦ The Dynamic Model
♦ Requirements Verification and Negotiation
♦ Requirements Validation (next lesson)
Software Development Process: A Brief Overview

Requirements Elicitation
Analysis
System Design
Object Design
Implementation
Testing

Use Case Model
Analysis Model
Sub-systems
Solution Domain Objects
Source Code
Test Cases

Expressed in Terms of
Structured by
Realized by
Implemented by
Verified by
Analysis and Analysis Model
Some general aspects

♦ The aim of analysis is to produce an analysis model as the basis for further development. The analysis model consists of
  ◆ Analysis Object Model (application domain objects, participating objects)
  ◆ Dynamic Model (Behavioral aspects of these objects)
♦ Analysis focus on producing a model of the system (analysis model) which is:
  ◆ Correct
  ◆ Complete
  ◆ Consistent
  ◆ Unambiguous
♦ Structuring and formalizing the requirements
  ◆ New details are added, insights and errors may be discovered
  ◆ Update of System Specification often necessary
What is Requirements Engineering?

**Requirements Engineering**

- **Requirements Elicitation**
  - Basis for Discussions with customer
  - Definition of the system in terms understood by the customer ("Problem Description")

- **Requirements Analysis**
  - Design basis for developers
  - Technical specification of the system in terms understood by the developer ("Problem Specification")
Process of Requirements Analysis

Problem Statement

Requirements specification:
functional and non-functional requirements

Analysis Model:
dynamic model
object model

Requirements Elicitation

Requirements Analysis
Analysis Object Model vs. Dynamic Model

♦ Analysis Object Model
  ♦ System from the user’s perspective
  ♦ Classes and Objects (User-Level Concepts, no software classes!)
    ♦ Attributes
    ♦ Operations
    ♦ Associations
  ♦ can serve as visual dictionary of application domain

♦ Dynamic Model
  ♦ Models the behavior of the system
  ♦ Responsibilities of classes, Flow of Control
  ♦ In general using
    ♦ Statechart Diagram (1 Object)
    ♦ Sequence diagram (Flow of control, relationships)
From Requirements Specification to the Analysis Object Model

**Requirements Elicitation Specification**
- Scenarios
- Use Cases
  - Functional Requirements
  - Conditions
  - Exceptions

**Analysis Object Model**
- Important Objects and Classes
- Attributes
  - Application specific
  - Attributes in one system can be classes in another
  - Turning Attributes into Classes
- Operations
  - Detection of operations
  - Generic operations: Get/Set, General world knowledge, design patterns
  - Domain operations: Dynamic model
- Associations (Relations)
  - Generic associations
  - Canonical associations
    - Part of- Hierarchy (Aggregation)
    - Kind of-Hierarchy (Generalization)
Analysis Object Model: Class Identification (1/3)

- Identify and describe all important entities in the system
- Steps during object modeling
  - 1. Class identification
    - Based on the fundamental assumption that we can find abstractions
  - 2. Find the attributes
  - 3. Find the methods
  - 4. Find the associations between classes
- What happens if we find the wrong abstractions?
  - Iterate and correct the model
- Order of steps secondary, only a heuristic (Iteration is important)

- Basic assumption
  - We can find the classes for a new software system (*Forward Engineering*)
  - We can identify the classes in an existing system (*Reverse Engineering*)
Objects are not just found by taking a picture of a scene or domain
- The application domain has to be analyzed
- Depending on the purpose of the system different objects might be found
  - How can we identify the purpose of a system?
- **Take the Scenarios and use cases as foundation!**

- Another important problem: Define system boundary
  - What object is inside, what object is outside?
Analysis Object Model: Object vs. Class

♦ Object (instance): Exactly one thing
  ♦ This lecture on Requirements Engineering on December, 14th from 17:30 - 19:00

♦ A class describes a group of objects with similar properties
  ♦ Lectures, Game, tournament, mechanic, car, database

♦ Object diagram: A graphic notation for modeling objects, classes and their relationships ("associations")
  ♦ Class diagram
    ♦ Template for describing many instances of data
    ♦ Useful for taxonomies, patterns, schema...
  ♦ Instance diagram
    ♦ A particular set of objects relating to each other.
    ♦ Useful for discussing scenarios, test cases and examples
Identify dependencies: Generalization and specialization

- Inheritance as the guiding concept
- Generalization
  - Abstract activity or concept out of low-level ones
- Specialization
  - Start with the general case + refinement

```
- Button

- CancelButton
- ZoneButton
```
Identify dependencies:
Associations and Aggregates

- An Association consists of
  - Name
  - Roles (2 or more)
  - Multiplicity

- Important information of the application domain (compare with ER-Model in the database world)

- Look out for Aggregations
  - Note the difference between
    - Composition (Lifetime is dependent) ■
    - (Shared) aggregation □

- Set of heuristics for identifying objects, attributes and associations from a requirements specification
- Mapping of parts of speech to model components
  - Nouns are good candidates for classes
  - Verbs are good candidates for operations
  - … and further more specific mappings (next slide)

- In the problem statement (originally proposed, but rarely works if the problem statement is large (more than 5 pages)
  - Quality depends on style of writing
  - Too many nouns

- In the flow of events of use cases (preferable)
  - Small list of candidate objects
### Mapping parts of speech to object model components

<table>
<thead>
<tr>
<th>Part of speech</th>
<th>Model component</th>
<th>Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>Proper noun</td>
<td>object</td>
<td>Jim Smith</td>
</tr>
<tr>
<td>Common noun</td>
<td>class</td>
<td>Toy, Doll</td>
</tr>
<tr>
<td>Doing verb</td>
<td>method</td>
<td>buy, recommend</td>
</tr>
<tr>
<td>being verb</td>
<td>inheritance</td>
<td>is-a, either .. or</td>
</tr>
<tr>
<td>having verb</td>
<td>aggregation</td>
<td>has an</td>
</tr>
<tr>
<td>modal verb</td>
<td>constraint</td>
<td>must be</td>
</tr>
<tr>
<td>adjective</td>
<td>attribute</td>
<td>3 years old</td>
</tr>
<tr>
<td>transitive verb</td>
<td>method</td>
<td>enter</td>
</tr>
<tr>
<td>intransitive verb</td>
<td>method (condition)</td>
<td>depends on</td>
</tr>
</tbody>
</table>
Analysis Object Model: Identifying Participating Objects

- Pick a use case and look at its flow of events
  - Find terms that developers or users need to clarify in order to understand the flow of events
  - Look for recurring nouns (e.g., Incident),
  - Identify real world entities that the system needs to keep track of (e.g., FieldOfficer, Dispatcher, Resource),
  - Identify real world procedures that the system needs to keep track of (e.g., EmergencyOperationsPlan),
  - Identify data sources or sinks (e.g., Printer)
- Be prepared that some objects are still missing and need to be found:
  - Model the flow of events with a sequence diagram (later..)
- Always use the user’s terms
Analysis Object Model:
Example - Analyzing The Flow of events

- The customer enters the store to buy a toy
- It has to be a toy that his daughter likes and it must cost less than 50 Euro.
- An assistant helps him.
- The suitability of the toy depends on the age of the child.
- His daughter is 10 years old
- The assistant recommends another type of toy, namely the board game “Monopoly“. For this game, the players must be older than 8.
- The assistant also suggests a game collection which is also a toy that consists of many separate game like chess, card-game. For this collection, the players must be older than 5

- No good description, but okay as example ;-)
Analysis Object Model: Analyzing the nouns (selection)

- The **customer** enters the **store** to buy a **toy**.
- It has to be a toy that his daughter likes and it must cost less than 50 Euro.
- An assistant helps him.
- The suitability of the toy depends on the age of the child.
- His daughter is 10 years old.
- The assistant recommends another type of toy, namely the **board game** “Monopoly”. For this game, the players must be older than 8.
- The assistant also suggests a **game collection** which is also a toy that consists of many separate game like chess, card-game. For this collection, the players must be older than 5.
Analysis Object Model: Analyzing the verbs (selection)

♦ The customer enters the store to buy a toy.
♦ It has to be a toy that his daughter likes and it must cost less than 50 Euro.
♦ An assistant helps him.
♦ The suitability of the toy depends on the age of the child.
♦ His daughter is 10 years old.
♦ The assistant recommends another type of toy, namely the board game “Monopoly”. For this game, the players must be older than 8.
♦ The assistant also suggests a game collection which is also a toy that consists of many separate game like chess, card-game. For this collection, the players must be older than 5.
Analysis Object Model: Hierarchy and Inheritance

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## Analysis Object Model: Overview of Analysis

<table>
<thead>
<tr>
<th><strong>Example</strong></th>
<th><strong>Grammatical construct</strong></th>
<th><strong>UML Component</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>“Monopoly”</td>
<td>Proper noun</td>
<td>Object</td>
</tr>
<tr>
<td>“toy”, “board game”, customer</td>
<td>Common noun</td>
<td>class</td>
</tr>
<tr>
<td>“10 years old”, “50 Euro”</td>
<td>Adjective</td>
<td>Attribute</td>
</tr>
<tr>
<td>“enters”</td>
<td>verb</td>
<td>Method</td>
</tr>
<tr>
<td>“depends on….”</td>
<td>Intransitive verb</td>
<td>Method</td>
</tr>
<tr>
<td>“is a”, “type of…”</td>
<td>Classifying verb</td>
<td>Inheritance</td>
</tr>
<tr>
<td>&quot;Has a &quot;, “consists of&quot;</td>
<td>Having Verb</td>
<td>Aggregation</td>
</tr>
<tr>
<td>“must be”, “less than”</td>
<td>modal Verb</td>
<td>Constraint</td>
</tr>
</tbody>
</table>

Example: "Monopoly" is a type of board game that must be at least 10 years old and must cost less than 50 Euro, depending on the customer's age and budget.
Analysis Object Model: Class Diagram (Sketch)

**Customer**
- age
- getAge()
- getMaxPrice()

**Toys**
- checkAge()
- buy()
- getAge()

**Store**
- enterStore()

1: buys n

**Game Collection**

**Board Game**

**Chess**

**Cards**
Analysis Object Model: Object Diagram (Sketch)

Peter:Customer

Age = 10;

Monopoly:Toys

Toys’R Us:Store
Analysis Object Model: Three Object Types

- **Problem**: What to do with participating objects?
- **Solution**: Partition into three types

- **Entity Objects**
  - Represent the persistent information tracked by the system (Application domain objects, “Business objects”)

- **Boundary Objects**
  - Represent the interaction between the user and the system

- **Control Objects**
  - Represent the control tasks performed by the system

- Having three types of objects leads to models that are more resilient to change
  - The interface of a system changes more likely than the control

- Standard UML does not distinguish among these types
Analysis Object Model: Example - Breakout Game

Boundary Objects
- Display
- LeftButton
- RightButton

Control Objects
- GameControl

Entity Objects
- Points
- HighScore
- GameState
Analysis Object Model: Example - Breakout Game (Naming in UML)

- UML provides several mechanisms to extend the language
- UML provides the stereotype mechanism to present new modeling elements

```
<<Entity>> Display
<<Entity>> LeftButton
<<Entity>> RightButton
<<Control>> GameControl
<<Boundary>> Points
<<Boundary>> HighScore
<<Boundary>> GameState
```
Identifying Key Objects: Entity Objects

- Represents persistent or long-lived information tracked by the system
- Real-World entities from application domain (FieldOfficer, Customer)
- Real-World activities the system needs to track (Order, EmergencyPlan)

- Recurring Nouns that are used in the UCs
- Data Sources or Sinks

Represent the persistent information tracked by the system (Application domain objects, “Business objects”)
Identifying Key Objects: Boundary Objects

- Represent the system interface for the actors
- Forms, Messages, Terminals for different users
  - Identify Forms the user needs to enter data into the system
  - Identify messages the system uses to respond to the user
- Also represent interface for external systems (e.g. online payment)
- Described in End User Terms
  - Good: EmergencyReportForm, ReportButton
  - Bad: MenuItem, ScrollBar (too detailed)
Identifying Key Objects: Control Objects

- Responsible for coordinating boundary and entity objects
  - Collecting information from boundary objects
  - Dispatching it to entity objects
  - Control of distributed systems
  - The internal workflow of a system
- One Control Object per Use Case (no counterpart in real world)
  - Life span covers the extent of a use case (user session)

Represent the control tasks performed by the system
Analysis Object Model: Extension to example Class Diagram

What about a control object?
Analysis Object Model: Extension to example Class Diagram

```
<<entity>>
Customer

age
getAge()
getMaxPrice()

<<boundary>>
Store

enterStore()

<<control>>
BuyingSession

create()

<<entity>>
Toys

checkAge()
buy()

<<boundary>>
Board Game

<<entity>>
Game Collection

<<entity>>
Chess

<<entity>>
Cards
```

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Steps to Analysis (1/3)

♦ Formulate a few scenarios with help from the end user and/or application domain expert

♦ Extract the use cases from the scenarios, with the help of application domain expert

♦ Analyze the flow of events, i.e. with Abbot's textual analysis

♦ Generate the class diagrams, which includes the following steps:
  ◆ Class identification (textual analysis, domain experts) across all Use Cases (→ sharing of classes and objects)
  ◆ Identification of attributes and operations (sometimes before the classes are found!)
  ◆ Identification of associations between classes
  ◆ Identification of multiplicities
  ◆ Identification of roles
  ◆ Identification of constraints
Steps to Analysis - Management (2/3)

♦ Explicitly schedule meetings for object identification

♦ First just find objects
♦ Then try to differentiate them between entity, interface and control objects
♦ Find associations and their multiplicity
  ♦ Unusual multiplicities usually lead to new objects or categories
♦ Identify Inheritance: Look for a Taxonomy, Categorize
♦ Identify Aggregation

♦ Allow time for brainstorming
♦ Iterate, iterate, iterate …
Steps to Analysis - Problems (3/3)

- Do not defer important decisions
- Don’t insist on finding all objects
- Don’t be too detailed
  - More details are added during object design
- Requirements are still incomplete
  - Check list (later)
  - Requirements validation (later)
- Feedback with Stakeholder still valuable
Dynamic Modeling

- Modeling of behavioral aspects among the participating objects
- Tie use cases with objects
  - Shows how the behavior of a use case (or scenario) is distributed among its participating objects
  - Identify new objects and classes
  - Helps to determine how decentralized the system is.
- Purpose:
  - Detect and supply methods for the object model
- How do we do this?
  - Start with use case or scenario
  - Model interaction between objects → sequence diagram, CRC
  - Model dynamic behavior of a single object → state chart diagram (not handled in lecture)
Sequence Diagram
- Can be read out of use cases
- Dynamic behavior of a set of objects arranged in time sequence
- Good for real-time specifications and complex scenarios
- Information of the life time of objects
- Relationships between objects

State Chart Diagram
- describes the dynamic behavior of a single object
- A state machine that describes the response of an object of a given class to the receipt of outside stimuli (Events).
Drawing Sequence diagrams

Heuristics

♦ The first column should correspond to the actor who initiated the use case
♦ The second column should be an (initial) boundary object
♦ The third column should be the control object that manages the rest of the use case (only boundary objects create control objects)
♦ Only control objects create further boundary objects that are presented to actors
♦ Entity objects must not be accessed by actors, only through control and boundary objects.
Drawing Sequence diagrams
Example

Customer

enterStore(name)

Store

create()

BuyingSession

<<boundary>>

<<control>>

WishList

<<boundary>>

Repository

toy

enterWish(price,age,toy)

create()

report(...)

create(amount)

pay(amount)

Transaction

toy

getToy(toy)
Dynamic Modeling with CRC
(Classes, Responsibilities, Collaborators)

- Originally developed for teaching purposes [Beck and Cunningham 1989]

- Card Game
  - One Card represents one class (Store)
  - Describe the responsibilities of that class (left column)
  - Describe the needed classes (right column)

- Good method for a group of developers during a brainstorming session (easy to create)

- Sequence Diagrams: good for one modeler (more precise but hard to create)
Practical Tips for Dynamic Modeling

- Construct dynamic models only for classes with significant dynamic behavior
- Consider only relevant attributes
  - Use abstraction if necessary
- Look at the granularity of the application when deciding on actions and activities
Summary: Requirements Analysis

1. What are the functions?
   - Create scenarios and use case diagrams
     - Talk to client, observe, get historical records, do thought experiments

2. What is the structure of the system?
   Create class diagrams
   - Identify objects.
   - What are the associations between them? What is their multiplicity?
   - What are the attributes of the objects?
   - What operations are defined on the objects?

3. What is its behavior?
   - Create sequence diagrams
     - Identify senders and receivers
     - Show sequence of events exchanged between objects. Identify event dependencies and event concurrency.
   - Create state diagrams
     - Only for the dynamically interesting objects.
1. Introduction
2. Current system
3. Proposed system
   3.1 Overview
   3.2 Functional requirements
   3.3 Nonfunctional requirements
   3.4 Constraints (“Pseudo requirements”)
   3.5 System models
      3.5.1 Scenarios
      3.5.2 Use case model
      3.5.3 Object model
         3.5.3.1 Data dictionary
         3.5.3.2 Class diagrams
      3.5.4 Dynamic models
      3.5.5 User interface
4. Glossary
Requirements analysis

- The goal of analysis is to discover problems, incompleteness and inconsistencies in the elicited requirements. These are then fed back to the stakeholders to resolve them through the negotiation process.
- Analysis is interleaved with elicitation as problems are discovered when the requirements are elicited.
- A problem checklist may be used to support analysis. Each requirement may be assessed against the checklist.
Analysis checklists

- Premature design
  - Does the requirement include premature design or implementation information?

- Combined requirements
  - Does the description of a requirement describe a single requirement or could it be broken down into several different requirements?

- Unnecessary requirements
  - Is the requirement ‘gold plating’? That is, is the requirement a cosmetic addition to the system which is not really necessary.

- Use of non-standard hardware
  - Does the requirement mean that non-standard hardware or software must be used?

- Conformance with business goals
  - Is the requirement consistent with the business goals defined in the introduction to the requirements document?

- Requirements ambiguity
  - Is the requirement ambiguous i.e. could it be read in different ways by different people? What are the possible interpretations of the requirement?

- Requirements realism
  - Is the requirement realistic given the technology which will be used to implement the system?

- Requirements testability
  - Is the requirement testable?
Important objective of requirements:

- analysis is to discover the interactions between requirements
- highlight requirements conflicts and overlaps

A requirements interaction matrix shows how requirements interact with each other. Requirements are listed along the rows and columns of the matrix

- For requirements which conflict, fill in a 1
- For requirements which overlap, fill in a 1000
- For requirements which are independent, fill in a 0

<table>
<thead>
<tr>
<th>Requirement</th>
<th>R1</th>
<th>R2</th>
<th>R3</th>
<th>R4</th>
<th>R5</th>
<th>R6</th>
</tr>
</thead>
<tbody>
<tr>
<td>R1</td>
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<td>0</td>
<td>1000</td>
<td>0</td>
<td>1</td>
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<td>0</td>
<td>1000</td>
<td>1</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>
Prioritizing requirements

♦ High priority (“Core requirements”)
  ◆ Must be addressed during analysis, design, and implementation.
  ◆ A high-priority feature must be demonstrated successfully during client acceptance.

♦ Medium priority (“Optional requirements”)
  ◆ Must be addressed during analysis and design.
  ◆ Usually implemented and demonstrated in the second iteration of the system development.

♦ Low priority (“Fancy requirements”)
  ◆ Must be addressed during analysis (“very visionary scenarios”).
  ◆ Illustrates how the system is going to be used in the future if not yet available technology enablers are available.
Negotiation meetings

♦ An information stage where the nature of the problems associated with a requirement is explained.

♦ A discussion stage where the stakeholders involved discuss how these problems might be resolved.
   - All stakeholders with an interest in the requirement should be given the opportunity to comment. Priorities may be assigned to requirements at this stage.

♦ A resolution stage where actions concerning the requirement are agreed.
   - These actions might be to delete the requirement, to suggest specific modifications to the requirement or to elicit further information about the requirement.
Requirements Validation
Overview

♦ Goal: Check the requirements to certify that the requirements document is an acceptable description of the system to be implemented

♦ Requirements validation is a critical step in the development process, usually after requirements analysis.

♦ Also at delivery (client acceptance test).

♦ Problem
   ♦ No existing document which can be a basis for validation
   ♦ Requirements change very fast during requirements elicitation
Analysis vs. Validation
Differentiation

♦ Analysis (Verification) works with raw requirements as elicited from the system stakeholders
  ◦ Usually incomplete and expressed in an informal and unstructured way
  ◦ Incorporation of stakeholder is important
  ◦ “Have we got the right requirements”

♦ Validation works with a final draft of the requirements document i.e. with negotiated and agreed requirements
  ◦ All known incompleteness and inconsistency are removed
  ◦ Validation process is more concerned with the way in which the requirements are described
  ◦ Stakeholders not necessarily important
  ◦ “Have we got the requirements right”
Validation inputs

- Requirements document
  - Should be a complete version of the document, not an unfinished draft
  - Formatted and organized according to organizational standards
- Organizational knowledge
  - Knowledge, often implicit, of the organization which may be used to judge the realism of the requirements
- Organizational standards
  - Local standards e.g. for the organization of the requirements document
Validation outputs

- Problem list
  - List of discovered problems in the requirements document
- Agreed actions
  - List of agreed actions in response to requirements problems
  - Some problems may have several corrective actions; some problems may have no associated actions
A group of people read and analyze the requirements, look for problems, meet and discuss the problems and agree on actions to address these problems.
Requirements review process

- **Plan review**
  - The review team is selected and a time and place for the review meeting is chosen.

- **Distribute documents**
  - The requirements document is distributed to the review team members.

- **Prepare for review**
  - Individual reviewers read the requirements to find conflicts, omissions, inconsistencies, deviations from standards and other problems.

- **Hold review meeting**
  - Individual comments and problems are discussed and a set of actions to address the problems is agreed.

- **Follow-up actions**
  - The chair of the review checks that the agreed actions have been carried out.

- **Revise document**
  - The requirements document is revised to reflect the agreed actions. At this stage, it may be accepted or it may be re-reviewed.
Requirements review process

Review checklists

♦ Understandability
  ♦ Can readers of the document understand what the requirements mean?

♦ Redundancy
  ♦ Is information unnecessarily repeated in the requirements document?

♦ Completeness
  ♦ Does the checker know of any missing requirements or is there any information missing from individual requirement descriptions?

♦ Ambiguity
  ♦ Are the requirements expressed using terms which are clearly defined?

♦ Organization
  ♦ Is the document structured in a sensible way?
  ♦ Are the descriptions of requirements organized so that related requirements are grouped?

♦ Consistency
  ♦ Do the descriptions of different requirements include contradictions?
  ♦ Are there contradictions between individual requirements and overall system requirements?

♦ Conformance to standards
  ♦ Does the requirements document and individual requirements conform to defined standards?
  ♦ Are departures from the standards justified?

♦ Traceability
  ♦ Are requirements unambiguously identified, include links to related requirements and to the reasons why these requirements have been included?
Requirements review process

Problem actions

♦ Requirements clarification
  ◆ The requirement may be badly expressed
  ◆ may have accidentally omitted information

♦ Missing information
  ◆ Some information is missing from the requirements document
  ◆ Must be provided by system stakeholders

♦ Requirements conflict
  ◆ There is a significant conflict between requirements
  ◆ → The stakeholders involved must negotiate to resolve the conflict

♦ Unrealistic requirement
  ◆ The requirement does not appear to be implementable with the technology available or given other constraints on the system.
  ◆ Stakeholders must be consulted to decide how to make the requirement more realistic.
Requirements review process
Pre-review checking

♦ Reviews are expensive
  ◆ involve a number of people spending time reading and checking the requirements document

♦ This expense can be reduced by using pre-review checking
  ◆ person checks the document and looks for
    ♦ straightforward problems such as missing requirements
    ♦ lack of conformance to standards
    ♦ typographical errors, etc.

♦ Document may be returned for correction or the list of problems distributed to other reviewers
Requirements review process
Review team membership

♦ Reviews should involve a number of stakeholders drawn from different backgrounds
  ◆ People from different backgrounds bring different skills and knowledge to the review
  ◆ Stakeholders feel involved in the RE process and develop an understanding of the needs of other stakeholders
♦ Review team should always involve at least a domain expert and an end-user
User manual development

♦ Writing a user manual from the requirements forces a detailed requirements analysis and thus can reveal problems with the document

♦ Information in the user manual
  ◆ Description of the functionality and how it is implemented
  ◆ Which parts of the system have not been implemented
  ◆ How to get out of trouble
  ◆ How to install and get started with the system

♦ Written in a language understandable for end-users
Each requirement should be testable i.e. it should be possible to define tests to check whether or not that requirement has been met.

Inventing requirements tests is an effective validation technique as missing or ambiguous information in the requirements description may make it difficult to formulate tests.

Each functional requirement should have an associated test.
Test case definition

♦ What usage scenario might be used to check the requirement?
♦ Does the requirement, on its own, include enough information to allow a test to be defined?
♦ Is it possible to test the requirement using a single test or are multiple test cases required?
♦ Could the requirement be re-stated to make the test cases more obvious?
Test record form

- The requirement’s identifier
  - There should be at least one for each requirement.

- Related requirements
  - These should be referenced as the test may also be relevant to these requirements.

- Test description
  - A brief description of the test and why this is an objective requirements test. This should include system inputs and corresponding outputs.

- Requirements problems
  - A description of problems which made test definition difficult or impossible.

- Comments and recommendations
  - These are advice on how to solve requirements problems which have been discovered.
Hard-to-test requirements

♦ System requirements
  ◦ Requirements which apply to the system as a whole. In general, these are the most difficult requirements to validate irrespective of the method used as they may be influenced by any of the functional requirements. Tests, which are not executed, cannot test for non-functional system-wide characteristics such as usability.
  ◦ But: Some Guidance in General

♦ Exclusive requirements
  ◦ These are requirements which exclude specific behavior. For example, a requirement may state that system failures must never corrupt the system database. It is not possible to test such a requirement exhaustively.

♦ Some non-functional requirements
  ◦ Some non-functional requirements, such as reliability requirements, can only be tested with a large test set. Designing this test set does not help with requirements validation.
Summary

♦ From use cases to class diagrams
♦ Object and Class Identification
  ◦ entity, boundary and control objects
  ◦ Abbott’s technique helps in object identification
♦ Users of class diagrams
♦ Dynamic modeling
  ◦ Sequence diagrams
  ◦ State diagrams
♦ Using dynamic modeling for the design of user interfaces
♦ Non-functional requirements analysis
♦ Requirements analysis model validation